



Notice of Patient Information Practices

THIS NOTICE DESCRIBES HOW MEDICAL AND PERSONAL INFORMATION ABOUT YOU MAY BE USED OR DISCLOSED AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW THIS FORM CAREFULLY.

OUR LEGAL DUTY

Orthopedic Physical Therapy Associates LLC is required by law to protect the privacy of your personal and health information, provide notice about our information management practices, and follow the information protocols described below.

USES AND DISCLOSURES OF HEALTH INFORMATION

Orthopedic Physical Therapy Associates LLC uses your health and personal information primarily for treatment, obtaining payment for treatment, conducting internal administrative activities, and assessing quality of care we are proud to provide. We use your personal information to contact you to arrange an appointment with us and to properly bill your insurance carrier for the services we provide you with. In addition, we may, from time to time, disclose your health information without prior written authorization for public health purposes, auditing tracking and research studies. In any other situation, Orthopedic Physical Therapy Associates LLC will obtain your written permission and authorization before disclosing your personal health information. If you provide us with written authorization to release your information for any reason, you may later revoke the authorization to cease future disclosures at any time. If and when any changes are made in our privacy and confidentiality policies, a new Notice of Information Practices will be posted in the same area for public view. Our HIPAA Compliance Officer is Patricia Rouleau. She can be reached at the office by calling (863) 644-0007.

PATIENT'S INDIVIDUAL RIGHTS

You have the right to review or obtain a copy of your personal health information at any time. You have the right to request that we correct inaccurate or incomplete information in your records. You also have the right to request a list of instances where we disclosed your personal health information for reasons other than for treatment, payment or other related administrative purposes. You may request in writing that we not use or disclose your personal health information for treatment, payment or administrative purposes except when specifically authorized by you, when required by law or in an emergency. Orthopedic Physical Therapy Associates LLC will consider all such requests on a case-by-case basis. The company is not legally required to accept the requests.

CONCERNS AND COMPLAINTS

If you are concerned that Orthopedic Physical Therapy Associates LLC may have violated your privacy rights or if you disagree with any decisions we have made regarding access or disclosure of your personal health information, please contact our HIPAA Compliance Officer, Patricia Rouleau, at the office address and phone number listed below. You may also send a written complaint to the U.S. Department of Health and Human Services.

4720 Cleveland Heights Blvd., Suite 101
Lakeland, FL 33813-2244
Phone: (863) 644-0007
Fax: (863)644-3377